

WHITE SHEET: to be retained by Customer
PINK SHEET: to be retained by Travel Agent

General Reservations:
01 775 9300



BOOKING FORM

Concorde Travel, 69 Upper O'Connell Street, Dublin 1, Ireland
Tel: +353 (0)1 775 9300, fax: +353 (0)1 775 9399, info@concordetravel.ie

REFERENCE	
BOOKING NO.	AGENT REF.

DEPARTURE DATE	ACCOMODATION NAME	RESORT(S)	NO. OF NIGHTS	NO. OF PERSONS	MEAL PLAN	DEPARTURE AIRPORT
	ROOMTYPE				BB/SC/HB/ AI	ARRIVAL AIRPORT

PLEASE NOTE: As per European GDP regulation, by signing this form you are providing Concorde Travel with consent to process your personal information for purposes solely relating to this tour.

PASSENGER DETAILS (PLEASE USE BLOCK CAPITALS)

Name entered below MUST match name on passport

Title	First Name	Surname	Age if under 18	Insurance Delete as required
				YES / NO
				YES / NO
				YES / NO
				YES / NO
				YES / NO
				YES / NO
				YES / NO
				YES / NO
				YES / NO
				YES / NO

LEAD NAME	
PRIVATE ADDRESS OR AGENCY STAMP	
EMAIL	
TEL NO. HOME	
TEL NO. WORK	
TRAVEL AGENTS ONLY	
AGENT NO.	REFERENCE

OTHER REQUEST(S) (SUBJECT TO AVAILABILITY)

TO BE COMPLETED BY THE RETAILER:

I/We hereby that I/We have specifically brought the attention of the terms and conditions and in particular I accept the limitations of the organiser contained in Clause 12 of this booking form. Contained in this Brochure together with the details of the arbitration Scheme prior to the signing thereof to the Consumer and in the event of any dispute arising in relation to the construction of performance of this agreement, i/We hereby agree to submit such dispute to Arbitration Rules under the Arbitration Rules of the Chartered Institute of Arbitrators-Irish Branch.

Signature: X	Date:
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PAYMENTS

This Booking Form must be accompanied by a non-refundable deposit as per invoice unless it is a 'late booking' (less than 8 weeks before departure) in which case the full amount will apply.

Deposit _____ € _____

or Full Amount € _____ € _____

Insurance Premium € _____ € _____

Enclosed (Total) cheque draft cc for € _____

PAYMENT BY CREDIT CARD (Not for Travel Agents)

I/We wish to pay by VISA LASER MASTERCARD

Please charge € _____ to my credit card

CREDIT CARD NUMBER:

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CARDHOLDERS NAME AND ADDRESS: _____ EXP: _____

Signature: _____

TO BE COMPLETED BY THE CLIENT:

I understand that it is a condition of this booking that all persons named in this form are covered by holiday insurance of at least equivalent standard to that arranged by the Organiser. If we do not take the Organiser's insurance. I/we agree to indemnify the Organiser for any costs that arise which would otherwise have been met had the Organiser's insurance been taken.

I have read and understand the details provided in relation to the Arbitration Scheme, and agree that any dispute or disagreement of any kind which arises or occurs in relation to any thing or matter arising out of or in connection with this will be referred to the Chartered Institute of Arbitrators-Irish branch or small claims court.

I warrant and represent that all of the information provided by me is true and accurate and that I have been authorised by all persons named on this Booking Form as Consumers to execute this agreement on their behalf and accordingly I sign my name both as their agent and on my own behalf.

1. Package Holiday Clients:

I understand that it is a condition of this booking that all persons named in this form are covered by holiday insurance of at least equivalent standard to that arranged by the Organiser. If we do not take the Organiser's insurance. I/we agree to indemnify the Organiser for any costs that arise which would otherwise have been met had the Organiser's insurance been taken.

I am 18 years of age.

I hereby absolve the organiser and the travel agent from any possible liability together with any expenses, loss, costs or damages which may occur as a consequence of my having declined to take out adequate insurance cover.

2. Seat Only Clients:

I acknowledge that the purchase of travel insurance has been offered and strongly recommended to me (or my forthcoming trip) and that of all persons named on this booking form. I hereby release the Organiser and/or the Retailer of all responsibility for expenses incurred as a result of my declining or any other person named on this booking form declining the policy of travel insurance offered to me.

Client's Signature: X	Date:
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It is a condition of booking that all clients are covered by a comprehensive insurance policy. If Concorde insurance is declined, please insert below the details of a comparable or better insurance policy held by you. Otherwise the non-refundable insurance premium will be added to your invoice.

Insurance Co: X



Licensed as a Tour Operator by the Commission for Aviation Regulation
JOE WALSH PILGRIMTOURS LTD T/A Concorde Travel, Tour Operator Number T.O. 052



CONCORDE TRAVEL BOOKING CONDITIONS

Please read very carefully the conditions set out here under before continuing with your online booking.

In these conditions the word "Organiser" means Joe Walsh Pilgrim Tours Limited t/a Concorde Travel the person who arranges your transport, accommodation, etc. and who offers it as a holiday.

"Consumer" means you, the person who buys or agrees to buy the holiday or any person on whose behalf you agree to purchase the holiday and who is listed on the booking form or any other person to whom you transfer a holiday you have bought. The "Retailer" is the person who sells the holiday to you, he is not responsible for organising the flight, accommodation or other parts of the holiday.

1. THE CONTRACT

(a) No contract shall arise until the Organiser has received a completed booking form together with the appropriate deposit or full payment of the holiday and has issued written confirmation of its acceptance to the Retailer or the Consumer. The terms of contract are contained solely in the booking form, these conditions, the Organiser's confirmation, the Organiser's brochure or other descriptive material, any airline or sailing ticket issued and the itinerary issued by the Organiser.

(b) The Organiser reserves the right to terminate the contract if the behaviour or conduct of a Consumer either prior to or during a holiday is likely to endanger the safety or well being of other Consumers in his company or that of the Consumer himself and the cancellation charges as provided for in Clause 3 of this Booking Form are payable by the consumer. Further, where, as a result of the Consumer's actions or the actions of any other person who is listed on this Booking Form either or both of the following incidents occur:

(i). There is a delay or diversion to the means of transportation the subject of this contract:

(ii). The accommodation in which the Consumer is staying is damaged; the Consumer hereby agrees to indemnify the Organiser against any claim (including legal costs) made against the Organiser in relation to the occurrence of such incidents.

2. PERSONS WITH SPECIAL NEEDS

It shall be the Consumers responsibility to disclose (prior to booking) to the Organiser any physical or mental condition of a member of his party which may be relevant and no liability shall attach to the Organiser for the provision of an unsuitable holiday for a person with special needs where disclosure of the special need (s) has not been made to the Retailer or the Organiser where the booking has been made directly with the Organiser. The Organiser reserves the right to decline to provide a holiday for a person with special needs where in the Organiser's opinion that holiday would be inconsistent with the special needs of that person.

3. PAYMENT

The holiday must be paid for in full at least 8 weeks before the scheduled date of departure or if the contract is made later than 8 weeks before the scheduled date of departure, it must be paid for in full on the signing of the Booking Form. If it is not paid by that date, the Organiser shall have the option to cancel the holiday. If the Organiser exercises that option or if the Consumer cancels the holiday (which cancellation must be notified in writing to the Organiser) the following cancellation charges are payable by the consumer:

- More than 8 weeks before the departure date, any deposit shall be forfeited.
- Within 6-6 weeks of departure 60% of the cost of the holiday is forfeited.
- Within 4-4 weeks of departure 75% of the cost of the holiday is forfeited.
- Within 4-3 weeks before departure 90% of the cost of the holiday is forfeited.
- Within 3 weeks to the date of departure 100% of the cost of the holiday is forfeited. All cancellation charges apply to each person covered by a booking. Any insurance premium payable is not refundable.

* Most of the flights which we sell must be paid for in full at the time of booking together with our normal deposit. Such airfares are non refundable and accordingly cancellation of holidays involving flights will incur loss of airfare together with our standard cancellation charges as detailed in this Clause 3.

4. SUBSTITUTION

(a) Where the Consumer is prevented from proceeding with the holiday, he may transfer his booking, having first given the Organiser or Retailer six weeks notice in writing of his intention to do so before the departure date. The transferee of the Consumer must sign a booking form and comply with any other requirements of the Organiser applicable to the holiday.

(b) A Consumer who transfers a holiday booking shall be jointly and severally liable with the transferee to the Organiser or Retailer for payment of any balance due in respect of the package and for a substitution fee of €50 per person substituted (or such other greater sum as may be authorized, as well as some Carrier's fee for such a substitution).

(c) Insurance is not transferable.

(d) In accordance with the terms of Clause 1(a) the Consumer who transfers a holiday booking and the transferee should be aware that some suppliers, such as carriers, impose cancellation fees and apply restrictions which are not within the control of the Organiser and for which the Organiser shall not be held liable.

5. ALTERATION BY THE CONSUMER

If after acceptance by the Organiser a consumer wishes to alter a holiday, the Organiser may do so at its discretion, if practicable, to facilitate that change. A request for alteration must be in writing and must be accompanied by a payment of €50 (as well as some Carrier's fee for the alteration) per person, which payment is not refundable. If the alteration is impractical the original holiday arrangement shall continue to apply. If only some of the consumers booked request a change, which is found to be practical, a price adjustment for all consumers on the same booking may be payable and must be discharged on the date shown on the Organiser's written confirmation of such change. The addition or amendments of ski packs after confirmation of a booking will incur a charge of €13. If default is made by the Consumer in complying the foregoing requirements, the Organiser shall have the right to cancel the holiday in accordance with clause 3 and the cancellation charges as provided for in clause 3 are payable by the Consumer.

6. SPECIAL REQUESTS

Special requests (e.g. ground floor accommodation, sea view, etc.) shall be communicated by the consumer in writing to the Organiser or Retailer at the time of making the booking. The Organiser shall use reasonable endeavors to fulfill such requests. The granting of such requests is the sole responsibility of the relevant service supplier. No liability shall attach to the Organiser for failure to comply with a special request and such requests do not form part of the contract.

7. ACCOMMODATION ON REQUEST

Where accommodation is "on request" an additional administration charge of €15 will be payable by the Consumer. This charge will be credited to the cost of the holiday once a booking is confirmed. If the Organiser is unable to obtain the particular

accommodation requested by the Consumer, the Organiser shall take all reasonable steps to make a comparable alternative available to the Consumer. If the accommodation requested by the Consumer cannot be confirmed or an alternative offered or if the alternative offered is not acceptable to the Consumer, the Consumer shall be entitled to a refund of all monies paid to the Organiser less €15 administration charges.

8. ALTERATION / CANCELLATION BY THE ORGANISER

Without prejudice to the consumers' statutory rights:

(a) The Organiser reserves the right to alter, change, curtail or cancel a holiday.

(b) If as a consequence of "force majeure" (as hereinafter defined in subparagraph (e) of this clause), the Organiser is obliged to curtail, alter, extend or cancel a holiday, the consumer shall not be at liberty to maintain a claim for compensation or otherwise for any loss arising as a consequence of the said curtailment, alteration, extension or cancellation of the holiday.

(c) The Organiser requires a specific minimum number of bookings to operate a specific holiday. The Organiser's obligation to provide that holiday shall be contingent upon the Organiser receiving and maintaining that number of bookings. In the event that the Organiser does not receive the minimum number of bookings or having received such a minimum number, has that number reduced by reason of cancellation or transfers by Consumers or otherwise, the Organiser shall be entitled to cancel or curtail the relevant holiday up to 4 weeks prior to the departure date and the Consumer shall not be entitled to make a claim for loss arising as a consequence of cancellation or curtailment in these circumstances. The Organiser shall notify the Consumer within 7 days of any cancellation or curtailment necessitated by the foregoing circumstances.

(d) If prior to the time of departure there is a cancellation, or a major change, such as a change of resort area, or a change of accommodation to a lower Concorde rating, or an alteration of the departure time of more than 18 hours, the Organiser shall, if practical, offer an alternative comparable holiday of at least similar standard or shall refund the consumer all monies paid.

(e) In accordance with the provisions of Clause 1(a) the Consumer should be aware that some suppliers, such as carriers, impose cancellation fees and apply restrictions which are not in the control of the Organiser and for which the Organiser shall not be held liable. In this booking form, the term "force majeure" means unusual and unforeseeable circumstances beyond the control of the Organiser, the Retailer or other supplier of services, the consequences of which could not have been avoided even if all due care had been exercised; or, an event which the Organiser, the Retailer or the supplier of services, even with all due care, could not foresee or forestall. It includes "Acts of God", natural disasters, adverse weather conditions, fire or other destruction of any vessel, craft or vehicle to be used in connection with a holiday, riots, acts of war, civil commotion, exercise of legislative, municipal, military or other authority, strikes, industrial action, requisition of equipment, mechanical breakdown, shortage of fuel, insolvency or default of any carrier or service supplier connected with a holiday, fraud perpetrated against the Organiser or any other reason beyond the control of the Organiser.

9. INSURANCE

The consumer's attention is drawn to the exclusion clauses and excesses in the insurance policy arranged by the Organiser. It is a condition of all contracts for package holidays that the Consumer is covered by either the insurance organised by the Organiser or an alternative policy equal or better in each section that the Concorde cover.

Seat only Clients: You are strongly recommended to avail of the insurance arrangements, which have been put in place by the Organiser or the comparable insurance cover offered by your travel agent. It is completely at your discretion whether you choose the Organiser's insurance or that offered by your travel agent or make your own arrangements. However, you are required to complete the Insurance Waiver contained in our Booking Form.

It is the responsibility of the Consumer to check that the insurance scheme provides the Consumer with his desired level of cover. In so arranging insurance cover of the Consumer, the Organiser is acting as the agent of the relevant insurer and shall not be responsible to the Consumer of any default by the insurer under that policy. All claims made against the insurance policy shall be made directly to the insurer. The Consumer shall be responsible for making any special or increased insurance arrangements which he deems necessary.

Medical costs abroad

It is essential that you have adequate medical insurance and that you carry a copy of your insurance policy with you. If you have a medical bill whilst on holiday it is common practice to pay the entire bill in resort.

10. PRICE VARIATION

All prices quoted which are given in Euros are based on tariffs and exchange rates current and appropriate at the time of publication. If any of these vary the holiday may increase or decrease accordingly. Any such increase/decrease shall be paid by or refunded to the Consumer. During the period of twenty days prior to the departure date, the price stated in the contract shall not be increased or decreased by the Organiser.

11. CONSUMERS' RESPONSIBILITIES

(a) The Consumer shall check the travel documentation immediately it is furnished to him. If the Consumer considers any document is incorrect or has any query in relation to the contents he shall forthwith notify the Organiser of his concern and the Organiser shall respond as soon as possible. The Consumer shall be responsible to provide correct names as per Consumer's passport.

(b) The Consumer is solely responsible for ensuring that he presents himself at the port of departure in sufficient time prior to the designated departure time to complete embarkation requirements. If the Consumer arrives after the check-in time stipulated in the travel documentation provided to the Consumer, the Organiser shall not be obliged to carry the Consumer and shall be entitled to treat the holiday cancelled by the Consumer.

(c) The consumer is restricted by regulations of carriers and executive authorities with regard to weight, type and contents of baggage which he may take on board the craft and/or vehicles which will be used in connection with the holiday. The Consumer shall be responsible for ascertaining any limitations which apply in the regard.

(d) The Consumer hereby agrees that he shall abide by all instructions or directions given by a member of the Organiser's staff or any crew member of a carriers craft or vehicle used in connection with the holiday and hereby agrees to indemnify the Organiser against any loss or injury suffered or incurred by any other person as a consequence of the Consumers failure to act in accordance with any such direction or instruction.

(e) It is also the sole responsibility of the Consumer to ensure that he is in possession of all travel documentation i.e. passports, visas (where relevant) and that same are in order. The Consumer hereby agrees to indemnify the Organiser for any costs incurred by the Organiser as a consequence of the Consumer being denied transportation either as a consequence of the Consumer failing to

have their travel documentation or same not being in order.

(f) Pursuant to Regulation EC261/04 airline passengers are granted rights including in certain circumstances the right to cancel their flight and receive reimbursement of the cost of the flight from their airline. Full details of these rights will be publicised at EU airports and will also be available from affected airlines. HOWEVER, YOU SHOULD NOTE THAT REIMBURSEMENT OF THE COST OF A FLIGHT THAT FORMS PART OF YOUR HOLIDAY IS THE RESPONSIBILITY OF YOUR HOLIDAY AIRLINE AND WILL NOT AUTOMATICALLY ENTITLE YOU TO REIMBURSEMENT OF THE COST OF YOUR HOLIDAY FROM US.

12. LIABILITY

The Organiser shall not be liable for any damage caused to the Consumer by the failure to perform the contract or the improper performance of the contract where the failure or the improper performance is due neither to any fault of the Organiser or Retailer acting on the Organiser's behalf or to that of another supplier of services because:

(i) the failures which occur in the performance of the contract are attributable to the Consumer;

(ii) such failures are attributable to a third party unconnected with the provision of the services contracted for, and are unforeseen or unavoidable; or

(iii) such failures are due to (a) unusual and unforeseeable circumstances beyond the control of the Organiser, the Retailer acting on his behalf or other supplier of services, the consequences of which could not have been avoided even if all due care had been exercised; or (b) an event which the Organiser, the Retailer acting on his behalf or the supplier of the services, even with all due care, could not foresee or forestall.

In the case of damage other than death or personal injury or damage caused by defamation or by the willful misconduct or gross negligence of the Organiser the amount of compensation which will be paid to the Consumer will be limited to, in the case of an adult an amount equal to double the inclusive price of the holiday to the adult concerned and in the case of a minor an amount equal to the inclusive price of the holiday to the minor concerned. The Organiser's liability will not exceed any limitation applicable under any international convention governing or relating to the provision of the service complained of in the place where they are performed or due to be performed, even if that convention has not been ratified or applied in the Republic of Ireland. In respect of international air travel, the Warsaw Convention 1929 (including as amended by the Hague Protocol of 1955 and by any of the additional Montreal Protocol of 1975) or the Montreal Convention 1999 relating to the Carriage of Passengers and their luggage by air may apply; throughout the flight and during boarding and disembarkation. For international transport by water the provisions of the Athens Convention relating to the Carriage of Passengers and their luggage by sea, 1974 may apply. In respect of rail travel, the Berne Convention 1961, in respect of carriage by road, the Geneva Convention, 1973; in respect of hotels, the Paris Convention 1962 may apply. For the avoidance of doubt, this means that the Organiser is to be regarded as having all benefit of any limitations of liability and compensation contained in any of these conventions or any other international conventions applicable to the Consumer's holiday.

This information notice summarises the liability rules applied by Community air carriers as required by Community legislation and the Montreal Convention.

Compensation in the case of death or injury:

There are no financial limits to the liability for passenger injury or death. For damages up to 113,100 SDRs (Special Drawing Rights, approximately €121,974) the air carrier cannot contest claims for compensation. Above that amount, the air carrier can defend itself against a claim by proving that it was not negligent or otherwise at fault.

Advance payments: If a passenger is killed or injured, the air carrier must make an advance payment, to cover immediate economic needs, within 15 days from the identification of the person entitled to the compensation. In the event of death, this advance payment shall not be less than 16,000 SDRs (approximately €20,000).

Passenger delays:

In the case of passenger delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for passenger delay is limited to 4,694 SDRs (approximately €5,062).

Baggage delays:

In the case of baggage delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for baggage delay is limited to 1,131 SDRs (approximately €1,219).

Destruction, loss or damage to baggage:

The air carrier is liable for destruction, loss or damage to baggage up to 1,131 SDRs (approximately €1,219). In the case of checked baggage, it is liable even if not at fault; unless the baggage was defective. In the case of hand luggage, the carrier is only liable if at fault.

Higher limits for baggage:

A passenger can benefit from higher liability limit by making a special declaration at the latest at check-in and by paying a supplementary fee.

In the case of damage to the checked baggage, the passenger must write and complain directly to the airline within seven days, and in the case of delay, within 21 days, in both cases from the date on which the baggage was placed at the passenger's disposal.

Time limit for action:

Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, of from the date on which the aircraft ought to have arrived.

Basis for the information:

The basis for the rules described above is the Montreal Convention of 28 May 1999, which is implemented in the Community by Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No.889/2002 and national legislation of the Member States). A copy of the conditions of carriage applicable to the holiday and the Conventions referred to above, can be supplied on request.

In the event of any liability on the part of the Organiser for injury, illness or death, no payment will be made unless the following conditions are complied with: (i) the Consumer must advise the Organiser in relation to the injury or illness while the Consumer is at the resort and must also write to the Organiser within three months of the completion of the holiday; (ii) the Consumer must transfer any rights that the Consumer has, in respect of such injury, illness or death against any person to the Organiser; (iii) the Consumer must co-operate fully with the Organiser to enable the Organiser or its insurers to enforce such rights.

13. COMPLAINTS

(a) Without prejudice to the Consumer's rights under Clause 13(b) below, if the Consumer wishes to make a complaint in relation to a holiday, he must immediately inform the Organiser's representative at the location where the consumer is when the complaint arises and shall if the Organiser requires, complete a form setting out in detail the Consumer complaint. If the Consumer fails to comply with such requirement, the Organiser shall be entitled to recover

the cost from the Consumer of any additional expense incurred by it in carrying out any subsequent investigation of a complaint which is found to be unjustified.

(b) The Consumer shall be obliged to notify the Organiser in writing of any complaint within 28 days after his return to the port of departure or termination of the holiday whichever is the earlier.

(c) Claims for less than the jurisdiction of the District Court small claims procedure per booking form may be pursued through the Small Claims Court. All claims in excess of the jurisdiction of the District Court small claims procedure shall be referred to Arbitration in accordance with Clause 14 below. In accordance with the Arbitration Acts 1954 - 1980 the determination of the Arbitrator as to factual matters in dispute and such Award as he may make are final. Neither party has a right of Appeal except to the High Court on a point of law.

14. ARBITRATION

Any dispute or difference of any kind whatsoever which arises or occurs between any of the parties hereto in relation to any thing or matter arising under, out of or in connection with this contract and/or the holiday connected to this contract shall be referred to arbitration under the Arbitration Rules of the Chartered Institute of Arbitrators-Irish Branch.

15. GOVERNING LAW

The terms of the contract (as provided for in Clause 1(a) of this Booking Form) are to be interpreted under and are subject to the laws of the Republic of Ireland.

16. LATE AVAILABILITY & SPECIAL OFFERS

Close to departure date, the Organiser may occasionally offer late availability holiday where both your accommodation and/or resort may be allocated on arrival. If you have specific holiday requirements it is advisable to book named accommodation from the brochure to ensure any of your specific requests are met. Special offers and late availability holidays may be subject to conditions other than those shown in this brochure and consequently one should check when booking.

17. FLIGHTS & FLIGHT TIMES

(i) We reserve the right to change airports, airlines or aircraft types at any time. Such changes will not be regarded as a significant change and you will not be entitled to cancel your holiday without paying the appropriate cancellation charge. Some flights may have to stop en route. Where this is known advance details are given in the flight tables, otherwise we will inform your travel agent. Although the flight times in this brochure were correct when published, the can be subject to alteration by the various Irish and Overseas airport scheduling committees or for other reasons. You will only be entitled to cancel your holiday booking without penalty when the change to your flight times is 18 hours or more. Other changes, which for example, may give a reduced time in resort, cannot be compensated.

(ii) Flight timings in this brochure are for guidance only and are subject to change. The Customer invoice issued after you book will show the planned flight details. Actual flight details will be shown on flight tickets.

(iii) Flight Only: Flight only customers must reconfirm their return flight at least 24 hours prior to departure. Contact details included in travel documents.

(iv) There may be no in-flight catering on some flights.

(v) Transfers to your chosen resort are by coach or mini bus. Transfers to some resorts may entail a switch to a smaller feeder bus en route.

17. IDENTITY OF CARRIERS

We are obliged to inform you, at time of booking, of the identity of the operating air carrier(s) which is due to perform, or likely to perform, your flight and if there are any changes to the operating air carrier(s) we are obliged to inform you of any such change(s) as soon as possible. If we don't know the identity of the operating carrier(s) at time of booking, we must inform you of same as soon as such identity is established. In all cases, we are obliged to inform you of the identity of the operating air carrier at check-in or on boarding, where no check-in is required for a connecting flight.

In accordance with EU Directive - (EC) No.2111/2005, Article 9, we are required to bring to your attention the existence of a "Community Blacklist", which contains details of air carriers that are subject to an operating ban within the EU Community. The Community list is available for inspection at http://ec.europa.eu/transport/air-ban/list_en.htm

18. DATA PROTECTION

The Organiser is committed to protecting your privacy and information. A copy our privacy policy is available on request from 27/29 Lower Pembroke Street, Dublin 2. The information that we use is for the purpose of fulfilling our contract as an Organiser. Information that you provided us will be held on the Organiser's computers (and in other ways) for use by us for the following purposes:- (a) Booking Information; (b) information about you (and your travelling party) may be passed to holiday providers and others and may include things such as age, religious beliefs, dietary requirements, you (or you travelling party's) physical or mental health. This information may also be transferred abroad; (c) if you apply for insurance, then we may process information (including medical information) about you (or your travelling party) and pass it to the insurers; (d) Information supplied by you may be processed by us for Statistical Analysis and or Market Research and may in certain instances be disclosed to our agents for the purposes of fraud prevention and or debt collection (e) To contact you via e-mail ,letter or phone with details of the Organiser's or selected suppliers' products and services including financial services, which may be of interest to you. By entering into a contract with us you agree to the use and disclosure of information by the Organiser as described. A copy of your personal information held by the Organiser can be provided on request. You have the right to have any inaccurate personal information rectified or erased. Please note that airlines are required by laws introduced in the United States and other countries to give border control agencies access to passenger data. Accordingly any information we hold about you and your travel arrangements may be disclosed to the customs and immigration authorities of any country in your itinerary.

19. PRIVACY POLICY

To view our full privacy policy, please see www.concordetravel.ie/privacy-policy/



travel and tours

CONCORDE

www.concordetravel.ie